



FILMPHOTO.CO.UK

Customer Commitment

You have the right to good quality prints that you choose for a reasonable price – and should there be any problems with the prints, either now or in the future, that those problems are resolved with a minimum of fuss. We will typically attempt to resolve any problems with either no charge or charge of costs only.

At the same time, I make my living by selling prints of the photo's taken during your photographic session. For that reason you have to agree that copies of the photographs are only provided by me and you don't sneak off and have copies made elsewhere! I also may use your pictures to promote my business or in educational material (including books, magazines and web sites). These rights below basically seek to protect my livelihood.

Terms and Conditions

Simon Walden (the Photographer) will hold custody of the negatives and/or digital captures and copyright in any photographs taking during your sitting(s).

Your photographic session will be provided free of charge. Following the session you may select many or no prints from the selection presented to you. There is no charge if you do not select any prints.

The Photographer will provide proof prints or online viewing from which you may make your selection. Prints will match the sizes requested with any suitable adjustment for height and width ratios to suit the selected image size. For example: an image with a ratio of 1:1.3 selected as a 10 x 8 print will be printed as 10 x 7.5. Further, the print may be printed with a suitable border in order to simplify framing or matching of actual image size.

You have the right to refuse any final print, if it does not match the quality you expect. The photographer reserves the right to provide a replacement print at his own cost.

Prints if stored and presented correctly should last many years, however prints in bright sunlight may fade over time. If your print should show any loss or deterioration of quality then the photographer will provide a replacement print at cost.

You may purchase a CD of all images from the Photographer, this will give you rights to reproduce the images photographically or electronically. Copyright will remain with the photographer. The CD of images will be of a limited resolution – but suitable for most electronic purposes and prints.

You grant the right to use in the Photographer's print or electronic portfolio and as personal advertisement for their photography services. You grant the right to use in gallery exhibition, print sale, book, magazine and photographic competition. You grant the right to any use, reuse and/or publishing in any media or electronic means.

If your pictures should include children under the age of 18 years, no picture will be reproduced in a public place without your express permission.

Acceptance of the photographic session or payment for receipt of images, whichever is the sooner, is your acceptance of these terms.